KELLY

February 26, 2004

A-1 Domestic 8423 B. Florence Ave Ste. D Downey, Ca 90240-2883

To whom it may concern:

My parents are now both in assisted living, so I finally have a few minutes to write you a note. I wanted to let you know that the service you provide is truly essential to the community and I have recommended you many times these past few months. My parents both have dementia and have become unbelievably hard to watch over. My muther fell and broke her hip and has been in the hospital, then 2 skilled nursing hospitals and now in an assisted fiving facility. During this my father had a mental breakdown causing him to be hospitalized as well. The care giver you provided was very beliful and bonest and we would have been in real trouble without her. It's amazing to me how hertic these past few months have been for my sisters and I trying to get them into the proper care facilities, handle their financial & legal affairs, and manage their properties. Thank you so much for being there when we needed it.

Sincerely, Kelly